

FEDERAL PLAIN LANGUAGE REPORT CARD 2016

Prepared by the Center for Plain Language

Department	Writing & Information Design
Consumer Financial Protection Bureau	A+
Department of Agriculture	A-
Department of Commerce	A
Department of Defense	A-
Department of Education	B+
Department of Energy	A
Department of Health and Human Services	A+
Department of Homeland Security	B
Department of Housing and Urban Development	NP
Department of Justice	C
Department of Labor	A+

Department	Writing & Information Design
Department of State	A
Department of the Interior	B
Department of the Treasury	B
Department of Transportation	NP
Department of Veterans Affairs	B+
Environmental Protection Agency	NP
General Services Administration	B+
National Aeronautics and Space Administration	B
National Archives and Records Administration	B+
Securities and Exchange Commission	NP
Small Business Administration	NP
Social Security Administration	B+

Susan Kleiman

January 10, 2017

Chair, Center for Plain Language

Date

A: Excellent

B: Good

C: Satisfactory

D: Needs Improvement

F: Fail

NP: Did not participate