

FEDERAL PLAIN LANGUAGE REPORT CARD 2017

Prepared by the Center for Plain Language

| Agency | Writing and Information Design: FAQ | Data Infographic |
|--|-------------------------------------|------------------|
| Consumer Financial Protection Bureau | B | C+ |
| Department of Agriculture | A | A |
| Department of Commerce | C | D+ |
| Department of Defense | A | B+ |
| Department of Education | A- | B |
| Department of Energy | C+ | A- |
| Department of Health and Human Services | C+ | C+ |
| Department of Homeland Security | B | B+ |
| Department of Housing and Urban Development | D+ | C |
| Department of Justice | C- | C- |
| Department of Labor | A | B- |
| Department of State | A- | B |
| Department of the Interior | C- | A- |
| Department of the Treasury | D+ | C- |
| Department of Transportation | C | C+ |
| Department of Veterans Affairs | A- | C |
| General Services Administration | A | B- |
| National Aeronautics and Space Administration (NASA) | C+ | A- |
| National Archives and Records Administration | B- | C |
| Small Business Administration | B- | A- |
| Social Security Administration | A + | B |

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October 12, 2017

Chair, Center for Plain Language

Date

A: Excellent B: Good C: Satisfactory D: Needs Improvement F: Fail