



Auto Finance
PO Box 33333
Tampa, TX 11122

Questions?
☎ 1-800-123-1234
📠 1-800-111-2222

December 12, 2017

To the Estate of Susan Jones
123 Main Street
Norwalk, CA 06856

Please call us to discuss your plans for our customer's vehicle

The account ending in 1234

To the Estate of Susan Jones:

We were notified that Susan Jones has passed away. We are sorry for your loss.

Please call us at 1-800-123-1234 to discuss your plans for the 2014 Mazda CX5 that belonged to the decedent. We're here to help you Monday through Friday from 9 a.m. to 5:30 p.m. Eastern Time.

You may be able to:

- Return it to us
- Pay off the account. You do not have to use your own funds or those you owned jointly with the deceased. If it's a leased vehicle, please work with the dealer to get the payoff amount, or
- Allow another person to keep the vehicle by signing a transfer and assumption agreement with us, if they're eligible.

Thank you for your help.

Sincerely,

Customer Support Team