



July 2017

MPC_030217-2U-5-ML

<FIRST_NME> <LAST_NME>

<Member Address 1>

<Member Address 2>

<City>, <State> <Zip>

Your prescription costs are
changing on September 1, 2017

Dear <FIRST_NME> <LAST_NME>,

We're making changes to your prescription coverage on September 1, 2017. Since there are over-the-counter options, your medication is moving to a higher cost tier. This means it will cost you more.¹ Please talk to your doctor about your treatment options.

This medication

- <Variable Data Field1>
- <Variable Data Field2>
- <Variable Data Field3>
- <Variable Data Field4>
- <Variable Data Field5>

Is changing to tier

- Tier <Moving to Tier>
- Tier <Moving to Tier>
- Tier <Moving to Tier>
- Tier <Moving to Tier>
- Tier <Moving to Tier>

Why will your prescription cost more?

How much you pay depends on the medication's tier. We're moving your medication to a higher cost tier since options are available without a prescription and the cost of this medication is high compared to other treatments.

How to check your prescription costs

You can find out how much your prescription will cost with your current prescription plan by logging in to your MyBlue account at bluecrossma.com/myblue. Instructions are included on the back of this letter.

We're making more changes to our coverage for this medication in 2019

We also want to let you know that in 2019, our prescription plans won't cover this medication or any medicines in this class of drugs, known as proton pump inhibitors. That's because there are over-the-counter options available. The only exceptions will be for members under 18 and when used in combination with other medicines to treat H. pylori.

Questions?

For more information about your prescription coverage, visit bluecrossma.com/pharmacy. If you have any questions, please call Member Service at the number on the front of your Blue Cross ID card.

Sincerely,

Bruce Nash, MD
Chief Physician Executive

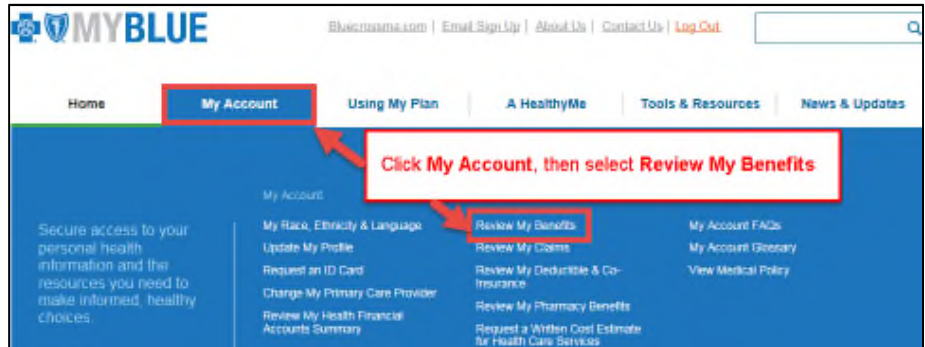
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¹ If you already pay less than your copayment for your medication, your prescription cost may not change.

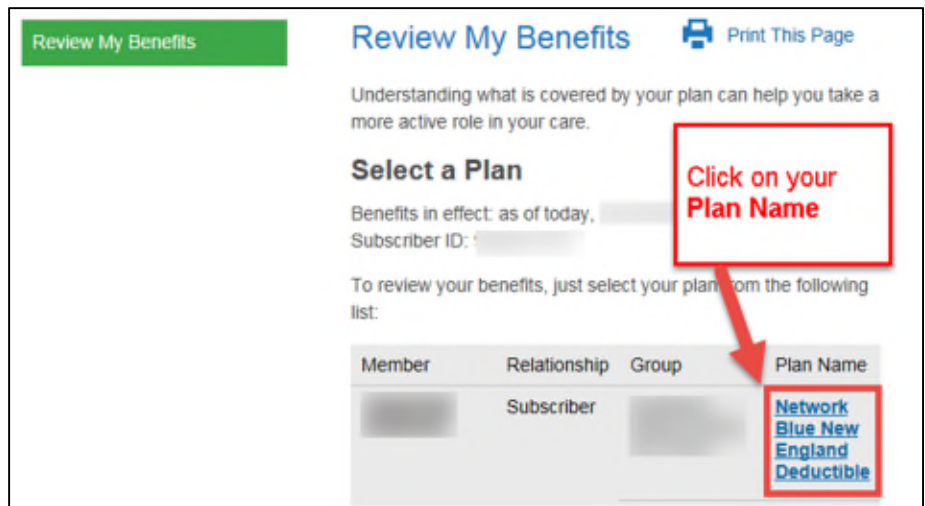
How to check your prescription costs

You can find out how much your prescription will cost by logging in to your MyBlue account at bluecrossma.com/myblue.

1. In the **My Account** tab, select **Review My Benefits**.



2. Click on your **Plan Name**.



3. Scroll under Prescription Drugs to find out your prescription costs by the tier the medication is on.

This is an example showing the information that will be displayed. You'll need to look up your actual costs.

The screenshot shows the 'Prescription Drugs' section. A red box highlights the 'Prescription Drugs' link. A red box highlights the table of costs for different tiers. A red arrow points from the table to a text box that says 'We list costs for each tier.' A red box highlights the 'Important: These are not your actual costs. They are meant as an example only.' text.

Member	Relationship	Group	Plan Name
	Subscriber		Network Blue New England Deductible

Prescription Drugs	Retail - Tier 1	• None	• \$15 copayment up to a 30-day supply
	Retail - Tier 2	• None	• \$30 copayment up to a 30-day supply
	Retail - Tier 3	• None	• \$50 copayment up to a 30-day supply

Important: These are not your actual costs. They are meant as an example only.

Blue Cross Blue Shield of Massachusetts complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, sexual orientation or gender identity.

ATTENTION: If you don't speak English, language assistance services, free of charge, are available to you. Call Member Service at the number on your ID card (TTY: 711).

Spanish/Español: ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia con el idioma. Llame al número de Servicio al Cliente que figura en su tarjeta de identificación (TTY: 711).

Portuguese/Português: ATENÇÃO: Se fala português, são-lhe disponibilizados gratuitamente serviços de assistência de idiomas. Telefone para os Serviços aos Membros, através do número no seu cartão ID (TTY: 711).

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