



Federal Report Card

PREPARED BY THE CENTER FOR PLAIN LANGUAGE

Agency	Grade
Department of Agriculture – Forest Service – Getting a recreation special use permit	C-
Department of Education – Federal Student Aid – Applying for Public Service Loan Forgiveness	A
Department of Health and Human Services – Centers for Medicare and Medicaid Services – Getting started with Medicare / Getting Social Security benefits before 65	A-
Department of Housing and Urban Development – Filing a housing discrimination complaint	A
Department of Labor – Office of Workers’ Compensation Programs – Filing a workers’ compensation claim under the Federal Employees Compensation Act	C
Department of Labor – Employee Benefits Security Administration – Filing a claim for your disability benefits	D
Department of Homeland Security – U.S. Citizenship and Immigration Services – Increase naturalization for eligible legal permanent residents	B-
Department of State – Bureau of Consular Affairs – Get a passport / Apply for your first adult passport	B-
Department of Veterans Affairs – Veterans Benefit Administration – Accessing VBA education benefits	B+
Department of Veterans Affairs – Veterans Health Administration – Utilizing in-person primary care	B-

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DATE

A: Excellent	B: Good	C: Average	D: Needs Improvement	F: Fail
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